



BSNL EMPLOYEES UNION

Central Head Quarters

Ph.: 011-25705385
Fax : 011-25894862

P. Abhimanyu
General Secretary

Main Recognised Representative Union.
Dada Ghosh Bhawan, 2151/1, New Patel Nagar,
Opp. Shadipur Bus Depot, New Delhi-110008
E-mail : bsnleuchq@gmail.com, Website : www.bsnleu.in

28.05.2024

BSNLEU/604 (DEV)

To,

Shri P.K. Purwar
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001

Sir,

Sub: - **Frequent outage of service in Gujarat circle - req.**

We wish to bring the following to your kind notice for favour of necessary action.

The functionaries of our Union have brought to our notice that frequent / daily service outage is taking place in Gujarat telecom circle due to failure of uplinks in Prabhadevi Exchange in Mumbai. This problem is continuing as a result of which BSNL's valuable EB and FTTH customers are suffering a lot and BSNL is also experiencing huge revenue loss.

If suitable remedy is not found, it is certain that our EB and FTTH customers may opt for other service providers. It is suggested that, BSNL may exchange two fibers from RailTel for better stability of network. It is needless for us to inform that, both BSNL and RailTel come under the same Minister. We earnestly urge upon you to kindly ensure that, an immediate solution is found for this problem.

Thanking you,

Yours sincerely,

(John Verghese)
Acting General Secretary